Introduction

In this enjoyable worksheet activity, students put a shoe shop conversation in order and practice shopping dialogues.

Procedure

Divide the students into pairs. One student takes on the role of a shop assistant and the other is a customer.

Give each student a corresponding worksheet. Tell the students not to show their worksheet to their partner.

Explain that each student has half of a shoe shop conversation, but that the sentences are in the wrong order.

Students then take it in turns to read each sentence to their partner and number the sentences in order.

When the pairs have finished, check the correct order with the class.

Answer key

1. Hi, can I help you?
2. Yes, please. I’m looking for a pair of shoes.
3. What colour would you like?
4. Red, please.
5. Red. I see. What size shoes do you take?
7. OK. How about these?
8. Hmmm. Have you got them in a lighter shade?
9. Yes, we have these.
10. No, I don’t like those.
11. I’m afraid these are the only two shades of red we have.
12. That’s a pity.
13. Oh, wait a minute! We do have these.
14. They’re nice. How much are they?
15. They are 75 dollars.
16. 75 dollars! That’s a bit expensive.
17. Yes, but they are a designer brand.
18. OK. I’ll take them. Can I pay by credit card?
19. Yes, no problem. I’ll put them in a bag for you.
20. Thank you.

Next, have the students read the conversation in their pairs.

Afterwards, ask the pairs to adapt the conversation to create a shopping dialogue of their own. When the students have finished, ask the pairs to role-play their conversation in front of the class and give feedback.
Shop Assistant

You have half of a shoe shop conversation between a shop assistant and a customer that is in the wrong order. Take it in turns to read each sentence to your partner and number the sentences in order. Your part will be numbered 1, 3, 5, etc.

____ Yes, we have these.
____ Yes, but they are a designer brand.
____ What colour would you like?
____ Oh, wait a minute! We do have these.
____ Yes, no problem. I'll put them in a bag for you.
____ Red. I see. What size shoes do you take?
____ They are 75 dollars.
____ Hi, can I help you?
____ I'm afraid these are the only two shades of red we have.
____ OK. How about these?

Customer

You have half of a shoe shop conversation between a shop assistant and a customer that is in the wrong order. Take it in turns to read each sentence to your partner and number the sentences in order. Your part will be numbered 2, 4, 6, etc.

____ Red, please.
____ They're nice. How much are they?
____ Hmmm. Have you got them in a lighter shade?
____ Yes, please. I'm looking for a pair of shoes.
____ That's a pity.
____ Thank you.
____ OK. I'll take them. Can I pay by credit card?
____ 75 dollars! That's a bit expensive.
____ Size 6.
____ No, I don't like those.