**Introduction**

In this enjoyable worksheet activity, students put a shoe shop conversation in order and practice shopping dialogues.

**Procedure**

Divide the students into pairs. One student takes on the role of a shop assistant and the other is a customer.

Give each student a corresponding worksheet. Tell the students not to show their worksheet to their partner.

Explain that each student has half of a shoe shop conversation, but that the sentences are in the wrong order.

Students then take it in turns to read each sentence to their partner and number the sentences in order.

When the pairs have finished, check the correct order with the class.

**Answer key**

1. Hi, can I help you?
2. Yes, please. I'm looking for a pair of shoes.
3. What colour would you like?
4. Red, please.
5. Red. I see. What size shoes do you take?
7. OK. How about these?
8. Hmmm. Have you got them in a lighter shade?
9. Yes, we have these.
10. No, I don't like those.
11. I'm afraid these are the only two shades of red we have.
12. That's a pity.
13. Oh, wait a minute! We do have these.
14. They're nice. How much are they?
15. They are 75 dollars.
16. 75 dollars! That's a bit expensive.
17. Yes, but they are a designer brand.
18. OK. I'll take them. Can I pay by credit card?
19. Yes, no problem. I'll put them in a bag for you.
20. Thank you.

Next, have the students read the conversation in their pairs.

Afterwards, ask the pairs to adapt the conversation to create a shopping dialogue of their own. When the students have finished, ask the pairs to role-play their conversation in front of the class and give feedback.
**Shop Assistant**

You have half of a shoe shop conversation between a shop assistant and a customer that is in the wrong order. Take it in turns to read each sentence to your partner and number the sentences in order. Your part will be numbered 1, 3, 5, etc.

_____ Yes, we have these.
_____ Yes, but they are a designer brand.
_____ What colour would you like?
_____ Oh, wait a minute! We do have these.
_____ Yes, no problem. I'll put them in a bag for you.
_____ Red. I see. What size shoes do you take?
_____ They are 75 dollars.
_____ Hi, can I help you?
_____ I'm afraid these are the only two shades of red we have.
_____ OK. How about these?

**Customer**

You have half of a shoe shop conversation between a shop assistant and a customer that is in the wrong order. Take it in turns to read each sentence to your partner and number the sentences in order. Your part will be numbered 2, 4, 6, etc.

_____ Red, please.
_____ They're nice. How much are they?
_____ Hmmm. Have you got them in a lighter shade?
_____ Yes, please. I'm looking for a pair of shoes.
_____ That's a pity.
_____ Thank you.
_____ OK. I'll take them. Can I pay by credit card?
_____ 75 dollars! That's a bit expensive.
_____ Size 6.
_____ No, I don't like those.