Introduction

In this intriguing role-play activity, students play an air travel board game where they role-play asking for air travel information and practice booking airline tickets at a travel agency.

Procedure

Divide the students into groups of four.

Give each group a copy of the game board, a dice and two counters.

Explain that the centre of the game board shows air travel information about return flights from London to Perth. There are three possible flights and each flight shows the departure and arrival time, stopover, flight time, cost and baggage allowance.

Give the students time to read the information in the centre of the board and ask questions about vocabulary or abbreviations.

In pairs, the students then take it in turns to roll the dice and move their counter along the board. Each time a pair lands on a square, they role-play the situation.

One student takes on the role of a customer and the other is a travel agent.

If the square contains an information symbol, the customer asks for travel information about one of the flights. If not, the customer’s task is to book a certain type of flight.

The travel agent refers to the air travel information in the centre of the board during each role-play.

The first pair of students to reach the finish wins.

Afterwards, invite pairs to role-play some of the situations in front of the class and give feedback.
## Daily Flight Information: London to Perth

<table>
<thead>
<tr>
<th>Airline</th>
<th>Depart (LHR)</th>
<th>Arrive (PER)</th>
<th>Stopover/Flight time</th>
</tr>
</thead>
<tbody>
<tr>
<td>THAI</td>
<td>12:30</td>
<td>15:05 (+1)</td>
<td>1 stop BKK 19h 35'</td>
</tr>
<tr>
<td>QATAR</td>
<td>15:25</td>
<td>18:25 (+1)</td>
<td>1 stop DOH 19h 55'</td>
</tr>
<tr>
<td>SINGAPORE</td>
<td>22:15</td>
<td>00:40 (+2)</td>
<td>1 stop SIN 19h 25'</td>
</tr>
<tr>
<td>Depart (PER)</td>
<td></td>
<td>Arrive (LHR)</td>
<td></td>
</tr>
</tbody>
</table>

### Economy
- THAI: $1,280 (30 kgs)
- QATAR: $1,350 (35 kgs)
- SINGAPORE: $1,250 (35 kgs)

### Premium Economy
- THAI: $1,850 (35 kgs)
- QATAR: $1,890 (40 kgs)
- SINGAPORE: $1,895 (40 kgs)

### Business Class
- THAI: $3,700 (40 kgs)
- QATAR: $3,550 (45 kgs)
- SINGAPORE: $4,100 (50 kgs)

## COST OF RETURN TICKET AND BAGGAGE ALLOWANCE
- Find out what time the Thai Airways flight arrives in London.
- Find out what time the Singapore Airlines flight arrives in London.
- Buy the cheapest flight possible.
- You want to land in Perth in the afternoon. Book a flight.
- Find out which is the fastest flight to London.
- You are very rich. Book a flight.
- Flight delayed! Go back one square
- Find out when the Singapore Airlines flight arrives in Perth.
- You have a lot of luggage. Buy a premium economy ticket.
- You want to fly at night to London. Find out which flight is best.
- Find out where the Qatar Airways flight has a stopover.
- Find out the earliest flight time to Perth.
- You've been given a free upgrade! Go forward one square
- Find out what time the Qatar Airways flight departs from London.
- Buy the cheapest business class flight.
- You missed your flight! Go back one square
- Find out which airline offers the best overall baggage allowance.
- You want to arrive in Perth early evening. Book a flight.
- Find out which airline the travel agent would recommend and why.
- Find out what time the Qatar Airways flight arrives in London.