

Activity Type

Speaking Activity: role-play, asking and answering questions from prompts, communicative practice (pair work)

Focus

Travel information

Aim

To role-play conversations where you ask and answer questions about travel information.

Preparation

Make one copy of the two worksheets for each pair of students.

Level

Pre-intermediate (A2)

Time

25 minutes

Introduction

In this travel information role-play, students practice conversations between a ticket agent and customer where they ask and answer questions about air and train travel information .

Procedure

Divide the students into two groups (A and B).

Give each student a corresponding worksheet.

Explain that the students are going to role-play two conversations between a ticket agent and customer where they ask and answer travel information questions.

Draw the students' attention to the missing information in the second box on the worksheet.

Tell the students to work together with the people in their group and prepare the questions they need to ask to find out the missing information.

When the students have finished, check the questions with the class.

Answer key

What time does the train/flight leave from Monday to Friday?

What time does the train/flight leave on Saturday/Sunday?

How long does the train/flight take?

How much is a single/return ticket?

What is the baggage allowance?

Next, ask the students to pair up with someone from the other group (Student A and B).

Tell the students not to show their worksheet to their partner.

Student A then takes on the role of a ticket agent and Student B is a customer. The two students role-play a conversation where they ask and answer travel information questions with Student B noting down the answers in the spaces provided.

When the students have finished, they move on to the second role-play where Student A is the customer and Student B is the ticket agent.

Afterwards, have pairs present their travel information role-plays to the class and review the language.

Student A

Ticket Agent

Eurostar Trains – London to Paris

Timetable

Monday - Friday: Every hour 6 a.m. - 8 p.m.

Saturday: 8:30 a.m., 1:30 p.m., 4:30 p.m.

Sunday: 9:45 a.m., 11:15 a.m., 2:45 p.m.

Travel time

2 hours 15 minutes

Price

Single: £49

Return: £69

Baggage allowance

2 medium-sized bags, plus 1 carry-on bag.



Customer

British Airways Flights – London to Paris

Timetable

Monday - Friday:

Saturday:

Sunday:

Travel time

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Price

Single:

Return:

Baggage allowance

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Student B

Ticket Agent

British Airways Flights – London to Paris

Timetable

Monday - Friday: 9 a.m., 1 p.m., 4 p.m.

Saturday: 9:30 a.m., 11:15 a.m., 2:45 p.m.

Sunday: 10:45 a.m., 1:45 p.m., 4:15 p.m.

Travel time

1 hour 20 minutes

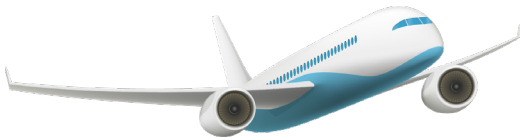
Price

Single: £70

Return: £99

Baggage allowance

1 bag (max 23 kgs), plus 1 carry-on bag.



Customer

Eurostar Trains – London to Paris

Timetable

Monday - Friday:

Saturday:

Sunday:

Travel time

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Price

Single:

Return:

Baggage allowance

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